



COVID-19 Safety Information



For your safety and the safety of our staff we have implemented the following measures to ensure that we can continue making Canberra homes comfortable during periods of social distancing.



2020 is definitely shaping up to be a year where many of us will be spending much more time at home than usual.

Whilst the outcome of the pandemic is uncertain, one thing we can guarantee is that this Canberra Winter will be another cold one!

Canberra is Cold, your house doesn't have to be. With the right insulation we'll make sure you can see out these tough times in absolute comfort.

At Alexander Watson Insulation, we're doing everything in our power to stay operational whilst maintaining the safety of our customers and staff.

By choosing Alexander Watson to insulate your home this Winter you are helping secure the employment of our 20+ staff all while making your own home a comfortable, efficient and healthy place to live.

Although these times will eventually come to an end, the comfort and energy savings from your new insulation will last forever.

Separate Install Teams

We've split our installers into teams of two and these teams have been assigned a set vehicle to minimize exposure. Teams now commence work at staggered times in the morning to enable adequate distancing from other teams whilst loading.

Social Distancing

We're operating on enhanced social distancing measures which include mandatory glove and mask use for any necessary internal works along with maintaining a 1.5m distance from clients and other install teams.

Enhanced Hygiene Measures

In addition to social distancing, sensible hygiene measures such as regular hand washing, hand sanitizing, use of gloves and masks along with the wiping down of surfaces including phones and iPads are in place.

Office Staff Isolated

Our office staff have been isolated from our on site teams and have the ability to work from home if needed. Our usual web based systems ensure that the information flow between the office and job sites remains seamless.

Contingency Stock levels

We are currently maintaining contingency stock levels to minimize disruption in the event of transport delays.

Ongoing health monitoring of all staff

Immediate quarantine for all team members in the event of any team member showing symptoms, or being exposed to any person showing symptoms, of the virus. Mandatory testing is in place for all teams before returning to work.

Social Interaction Ban

All staff have been banned from interacting socially outside of work to protect the integrity of our team based segregation. When we are in a position to relax these measures, we'll be sure to throw a party that will make up for this rule!

Please be assured that as a business, we're taking COVID-19 precautions to protect our customers and staff. If anyone at the job address is experiencing possible or confirmed COVID-19 symptoms, or are self-isolating due to possible exposure, please get in touch before we attend to discuss the best arrangements.